

SHRIRO AUSTRALIA PTY LIMITED

RETURN / REFUND POLICY

- a) Claims for returns must be made within 7 days of receipt of goods and must be accompanied by SHRIRO authority approval number, obtained from Head Office (02) 9415 5000
- b) Returns will not be accepted for goods in the following condition:
 - a. Spoiled, marked, used or otherwise damaged
 - b. Opened or damaged packaging
 - c. Incomplete product (instruction manuals)
 - d. Goods returned without authority approval number obtained within 7 days of receipt of goods.
- c) Claims for goods damaged in transit must be made within 7 days of receipt of goods
- d) SHRIRO reserves the right to return at customer expense goods not complying with this return policy